



SQL Sentry Event Manager Fortune 1000 Management Services Company

Business Situation

A multinational management services company serving over 110,000 customers and 25 million employees worldwide provides a suite of innovative managed human resource solutions that include payroll and compensation, staffing, compliance, HR administration and employee effectiveness. From 2002 through 2004, their customer base grew from 100 to 2,600 customers – all with mission critical human resource and payroll applications. During that same period the number of SQL Servers in their organization grew from 10 to 100+ across multiple geographic locations. By 2004, four DBAs were challenged with managing 3,200+ standard jobs, 300+ DTS export jobs, and a large number of specialty jobs throughout the organization. Their IT management required a tool to monitor their SQL Servers and verify that jobs ran correctly (i.e. backup, maintenance, and export), and they also wanted to minimize the DBA time devoted to SQL Server administration. The main goal was to **save time** throughout their organization and **improve their peace of mind** with mission critical processes.

Value of Time

- The hourly wages for DBA's
- An extra hour in the maintenance window
- An hour of customer downtime

Value of Peace of Mind

- Reliable notifications when processes fail
- Having the customer's backup data, when needed

Why SQL Sentry Event Manager?

- SQL Sentry Event Manager was the only product on the market that met their specific need
- IT management was impressed by SQL Sentry's SQL Server expertise and personnel

SQL Sentry Event Manager Saves Time and Improves Reliability
<p><i>"The single most important thing about the product is that I know without a doubt that I'll be notified if a job fails, runs long, or doesn't run at all... I don't have to wade through job logs to find this information. SQL Sentry Event Manager frees up a lot of time and worries."</i></p> <p>Justin, Senior DBA</p>

SQL Sentry Event Manager Results

The database administration time was decreased from 2.5 hrs/day to 0.5 hrs/day for 4 DBAs; Event Manager identified an I/O bottleneck with a SAN device, and once eliminated, the backup window was reduced from 6 hours to 3 hours; and the DBA team deferred hardware/software purchases by increasing the number of databases per server.

- SQL Sentry Event Manager Investment = \$100,000
- Labor Savings = \$90,000/year
- Hardware/Software Savings = \$60,000

ROI = 150% Payback = 8 months

Award-winning
SQL Sentry Event Manager

